# **New User FAQs**

#### How can we help you? Start Here!

Use the FAQ accordion to navigate through your decision making process. Find commonly asked questions that will help streamline your experience! Keeping you in the know, while eliminating the need to wait for answers.

We find fast solutions for you (well, most of the times!)

### How to start a campaign?

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In order to start a campaign with Fund Any Film, first and foremost Sign Up and create an account. Once completed, click the <u>Create Campaign</u> button at the top right corner of the website. You will be directed to a series of submissions where you need to provide campaign details. Ensure you <u>Verify</u> your identity prior to creating your campaign.

### How to verify my identity?

In order to <u>Verify</u> your identity, you need to provide actual identification evidence. Fund Any Film uses a third party processor to verify user identity, therefore all users need to provide their Identification Card as a way to show they are a real human being. Per procedure as well as confirmation and in order to be able process the transaction.

## As a film campaign owner when can I expect my funds?

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Taking into account the campaign goal has been met and the campaign end date has been reached, you can proceed to the <a href="Campaign Progress Forms">Campaign Progress Forms</a> under the Campaigns tab, and submit a request to receive your funds. In order for Fund Any Film to efficiently send the campaign owner their funds, a one to two week prior notice is recommended.

### What to do if there is a question about a specific campaign?

For questions on an individual campaign, head over to the specific campaign in question or have an inquiry about. On the page there will be an icon with the campaign creators name. Click the name of the campaign creator and it will bring you to their contact information. Click "Contact Met" to reach out to that campaign owner.

#### How to share a campaign to social media?

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In order to share a campaign directly to your social media account, scroll down to the bottom of the campaign page and you will find all social media buttons. Click the social media button that coincides with where you would like to share the campaign and a pop up will appear for you to share the link of the campaign.

# Is it necessary to file taxes on campaign funds received?

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For questions about filling taxes on funds you receive, head to the <u>Taxes</u> page. Filling for taxes depends on where you live, how much money you receive after your campaign ends, and other factors based off of tax policies in your country. If your question is still unanswered after the information provided, feel free to <u>Contact Us!</u>

### How to revise my campaign or renew the end date for campaign?

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In order to revise your current campaign or renew the end date of your campaign, head over to your dashboard under the user profile. On your dashboard you can find your campaigns in a list under the My Campaigns atb. Next to the campaign you need to edit, click "Edit Campaign". This will take you to the form you originally submitted when you first created the campaign. Remember to choose whether you are revising your campaign or renewing the end date for the campaign in the selection at the top and edit the campaign form to match the desired revisions you wish to make.